

ELEVENSES **WORKSMART** Your weekly break for thought, news, and information

To boldly regulate as no one has regulated before

Director of Authorisations, RegTech and International Supervision at Bank of England, Rebecca Jackson recently addressed an audience at a lunch for the Association of Foreign Banks. The speech was heavily focussed on the importance of data collection and how it would be used by the PRA, and also the importance of RegTech in how this is collected and processed.

'Advances in the way supervisors are able to find, access and analyse your data - our own adoption of regulatory technology, or RegTech, - will enable us to regulate as no one has before. In conclusion, we are committed to promoting a dynamic industry in which we might seek new innovations and firms; and that through RegTech and Transforming Data Collection we can push out the efficient frontier and regulate as no one has before.' Rebecca Jackson

Read full more here

Upcoming Events



Panel Discussion - Customer support in a Consumer Duty World

We're pleased to announce that Square 4 Partners are working with us to host their fourth and final Panel Discussion in their virtual Consumer Duty series.

In this webinar we will be discussing key aspects relating to Consumer Support including; complaints, customer service, third party outsourcing, vulnerable customers, training of staff and how firms should monitor the support provided to ensure they do not disadvantage particular groups of customers.



Build a Better Future For Your Customers!

Worksmart is pleased to announce we are sponsoring the Consumer Duty Implementation Summit brought to you by City & Financial on the 20th June.

Nic Dent, Market Engagement Director will be part of the Panel Session: Embedding a consumer duty compliant culture right across your organisation, so this event is a must!

The Summit will provide practical guidance and the opportunity to share insights into how to deliver good outcomes for consumers at every stage to avoid costly consequences.

Register Here

Book your place

Catch up on past issues of Elevenses with Worksmart