



Latest Blog

Consumer Duty: What Is It & Why Is it Different From Anything That Has Gone Before

At Worksmart, we're dedicated to helping firms by providing them with practical interpretations of regulatory matters together with Regulatory Technology (RegTech) to help support firms in achieving their regulatory obligations.

In this first in a series of blogs about Consumer Duty (CD), we will provide an overview of the key points of the new CD rules. In subsequent blogs we will discuss the challenges CD presents for firms before talking about the practical steps firms need to take to help ensure compliance with each of the four customer outcomes in the new rules. We hope you will find this series of blogs of help in implementing CD within your firm.

Read the full blog [here](#).

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