



Last of our blog series on Consumer Duty! Consumer Duty: What will it take to deliver Consumer Duty?

We hope you have found our blogs on the latest Consumer Duty valuable for you and your firm, and that you've been sharing them with your colleagues. In the last of this series of blogs we take a step back and take a look at CD 'in the round', focussing on what we believe are the key factors that firms need to get right to both comply and create competitive advantage. To read the full blog click [here](#).

If you would like to catch up on the previous blogs in this Consumer Duty series, then please click [here](#)

What you might have missed....



CD Blog Series Delivering Consumer Support Under Consumer Duty

As we are now at the end of our series of blogs on CD, this penultimate blog focusses on what the 'Consumer Support' challenges will be for firms under the new CD rules as well as providing some suggestions on the steps firms can take to comply....

[Read full blog](#)



Join us on our upcoming webinar on learning lessons from consumer interactions and feedback

This regulatory initiative is one of the most sweeping change programmes in more than a decade and as such the move to "outcomes focussed" regulation will be a challenging concept for many to grasp. Register now to join the conversation discussing improvements to meet the rules of the new Consumer Duty....

[Register now](#)

Catch up on past issues of Elevenses with Worksmart

Stay informed on the subjects, challenges and solutions that matter to you

Click [here](#) to join more than 10,000 other subscribers and keep up to date with our latest news, products and publications.